



STATE OF ALASKA  
DEPARTMENT OF  
**COMMERCE**  
COMMUNITY AND  
ECONOMIC DEVELOPMENT

*Bill Walker, Governor*  
*Chris Hladick, Commissioner*  
*T.W. Patch, Chairman*

**Regulatory Commission of Alaska**

August 26, 2015

Dear Fellow Alaskans,

Did you know Lifeline Awareness Week is September 14-20, 2015?

The Regulatory Commission of Alaska (RCA) in collaboration with the National Association of Regulatory Utility Commission, the Federal Communications Commission, and the National Association of State Utility Consumer Advocates recognizes September 14-20, 2015, as Lifeline Awareness Week.

Lifeline is an important program that helps qualifying low-income consumers obtain recurring basic monthly telephone service charges at a discounted rate. Additional features, beyond the basic services, are not covered by Lifeline. Having telephone service is a vital link to finding jobs, connecting with family and friends, accessing health care services and calling for help in an emergency. Lifeline Awareness Week also serves as a reminder for telephone service providers and consumers about the rules and eligibility requirements (such as annual recertification), to make this program as efficient and effective as possible.

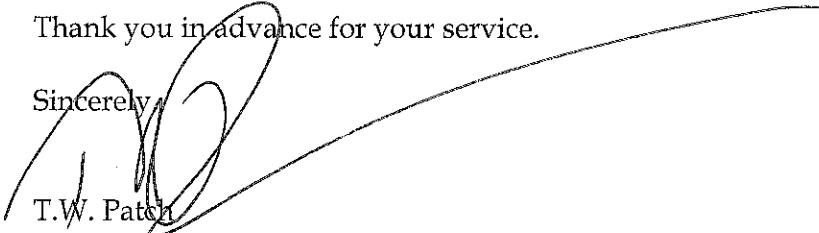
For more information regarding Lifeline requirements in Alaska, consumers may refer to the RCA Lifeline Fact Sheet available on our website at [www.rca.alaska.gov](http://www.rca.alaska.gov). Select "Telephone" under the "For Consumers" tab, this Fact Sheet and others are located under the "Publications" heading.

Consumers can also find information on the Lifeline program on the FCC website at [www.fcc.gov](http://www.fcc.gov).

The RCA is hopeful that Alaskans will see the benefits of participating in the Lifeline Awareness Week. If you need additional information on the Lifeline Program in Alaska, please contact Rodney Crum, Consumer Protection and Information Officer, at [rodney.crum@alaska.gov](mailto:rodney.crum@alaska.gov).

Thank you in advance for your service.

Sincerely,

  
T.W. Patch  
Regulatory Commission of Alaska, Chairman

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